

Synergy Frequently Asked Questions

Health Forms

Q. What is the deadline to submit my health forms and where do I submit them?

Ans. The deadlines for Year 1 coincide with the Synergy Verified ERV deadline that has been shared with you. The deadline also appears at the top of the health form in a chart.

Q. Do I need to complete 3 doses of the Hepatitis B shots?

Ans. No. If you can provide an antibody test proving immunity after 2 doses, your 3rd dose is not required.

Q. Is the COVID-19 vaccine a requirement?

Ans. No, however, COVID vaccination is strongly recommended. Students who choose not to have the COVID vaccination should be aware that it will limit them from possible clinical placements at sites without documentation of vaccination.

VSS Screening

Q. I have a recent VSS already, do I need to redo my VSS before the deadline?

Ans. All students should submit VSS that has been issued as of 2025.

Q. When we are applying VSC/VSS what do we choose under position?

Ans. The exact question and answer for this will differ depending on the region you are applying in but typically the answer would be unpaid student placement position.

Q. What do I put under name of person or Organization

Ans. Master of Health Science SLP, University of Toronto

Q. What do I put under Vulnerable client duties

Ans. Clinical placement in elder care, pediatric and/or with school age children

Mask Fit Testing

Q. Do I have to arrange Mask Fit Testing myself?

Ans. No. Mask Fit testing has been organized for the fall. You will receive further instructions in August.

Learning Modules

Q. One of my certificates doesn't have my name on it.

Ans. Manually add your name as clearly as possible prior to uploading the document.

Q. I recently completed the AODA training and WHIMS training for my job, do I have to complete them again?

Ans. No, the learning modules do not have deadlines attached to them. You can upload pre-prepared modules as evidence of completion.

Students should, however, be prepared to complete these again if asked by their Clinical Placement Site if that is a requirement.

Q. When I complete the learning module there is no certificate for me to print off. Can I submit a screenshot?

Ans. Yes, submit a screenshot but ensure your name appears somewhere on the image. You will need to manually enter it if not.

Documentation Submission

Q. I see a consent form folder. What do I save there?

Ans. The WSIB declaration of understanding is the required consent form for that section.

If you do not see your question here, consider reviewing the FAQs on the webpage <https://www.synergyhelps.com/> and/or submit a ticket to the verified helpdesk.

Choose "school requirements/forms" from the pull-down menu so the request goes to the expert in that area.