COURSE OUTLINE
SLP 1500Y - INTERNSHIP
UNIT 3

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Time & Place: Full-time; eight (8) consecutive weeks at a clinical teaching facility under the supervision of a Clinical Educator (CE), as assigned by the Course Instructor (CI).

Prerequisites: SLP 1500Y – Internship comprises Unit 3 in the curriculum and is subsequent to the successful completion of Units 1 and 2 containing the following coursework:

Unit 1
- SLP 1502Y – Anatomy and Embryology
- SLP 1505Y – Child Language I
- SLP 1514Y – Applied Audiology
- *SLP 1520H – Principles of Clinical Practice:
- SLP 1522Y – Speech Physiology and Acoustics

Unit 2
- SLP 1503Y – Articulation and Related Disorders
- SLP 1506H – Child Language II
- SLP 1529H – Fluency

*In addition to passing this course, students must demonstrate the required skills on the final Clinical Skills Application Assignment prior to Unit 3.

Course Objectives:
The purpose of this course is to introduce a student to the clinical practice of speech-language pathology with children and their families. By the end of this practicum, a student must be able to:

a) demonstrate theoretical knowledge in relation to the understanding of normal, delayed and disordered communication processes and their management;
b) with on-going supervision, plan and implement assessment and treatment sessions;
c) display an understanding of objectives, outcomes, ethics and commitment in client care;
d) show attitudes of self-awareness, curiosity, innovation, sensitivity and respect for diversity necessary to the professional in this discipline;
e) evidence an understanding of the multiple roles of a speech-language pathologist in clinical practice, including working in teams;
f) develop ongoing effective communication with CE(s); and
g) apply all of the above to one or more communication disorder areas.

Required Reading:
1) Clinical Education Handbook for the Department of Speech-Language Pathology, University of Toronto.
2) Speech-Language & Audiology Canada (SAC) Description of Hours Requirements for Certification.
3) SLP 1500Y – Internship - Recommended Course Schedule (See Appendix A of the Clinical Education Guide for the Department of Speech-Language Pathology, University of Toronto).
4) Teaching Clinic Ground Rules (see Appendix D of the Clinical Education Guide).

Required Lectures:
1) Pre-Placement Preparation Planning
2) Placement Orientation
3) Post-Placement Debriefing
### 4) Performance Assessment:
This is a pass/fail full-credit course. To achieve a passing grade, all of the following conditions must be met:

<table>
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<th>1) Minimum Expectations (Complete / Incomplete)</th>
<th>Student submits evidence that clearly demonstrates that all Minimum Expectations described in this course outline have been met. Evidence submitted is to be selected and compiled by the student and must specifically indicate how the student has met each expectation. If a student’s submission does not clearly show that Minimum Expectations have been met, the student will be asked to revise and re-submit the evidence. Failure to demonstrate that each and every one of the Minimum Expectations have been met will result in a FAIL for the course.</th>
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<td>2) Assessment Quantitative 2a) The Assessment of Clinical Skills (50%)</td>
<td>A student must perform satisfactorily * in each of eight areas at the end of placement: Assessment-Planning/Preparation, Assessment-Interpretation of Results, Reporting-Oral and Written, Developing and Planning, Intervention, Counselling / Interviewing, Self-Assessment / Problem-Solving. All items rated will be averaged to obtain the overall rating for this section of the final Assessment. Failure to show satisfactory performance in ANY one or more of these eight areas will result in a FAIL for the course, even if the overall average rating is a passing score.</td>
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<td>2b) The Assessment of Professional Behaviour (50%)</td>
<td>A student must perform satisfactorily* in each of three areas at the end of placement: Ethical Behaviour, Interpersonal Skills, and Professional Qualities. All items rated will be averaged to obtain the overall rating for this section of the final assessment. Failure to show satisfactory performance in ANY one or more of these three areas will result in a FAIL for the course, even if the overall average rating is a passing score.</td>
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<td>Qualitative 2c) Summary Comments</td>
<td>In addition to the ratings, the CE will provide signed summary comments about the student’s areas of strength and areas for continued development to support ratings given. These will be reviewed and considered by the CI when determining the final grade to ensure consistency with the ratings provided.</td>
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*Satisfactory performance (minimum B- level) means that for most behaviours that are assessed in an identified area (e.g., Intervention), a student demonstrates the required competencies and that the student needs some guidance and input from the CE to perform effectively. It is understood that the CE will only assess student performance on those items for which there was opportunity to observe the student in clinical practice. The CI will grade the course according to the grading scheme of the School of Graduate Studies and the University of Toronto Speech-Language Pathology grading rubric for clinical placements, such that an average score of “5” for any given category on the quantitative assessment along with the equivalent on the qualitative summary comments corresponds to a letter grade of “B-“.

**Add Drop Dates**
Student Academic Services at the School of Graduate Studies establishes deadlines for enrollment changes for graduate courses. Add Date for this course is Friday, March 6, 2020 OR Friday, March 13, 2020 and is the last day that you may enroll in this course. The Drop Date is Thursday, March 31, 2020 and is the last day you may drop the course in order to avoid academic penalties. Dropping a course may affect a student’s ability to continue with the remainder of the speech-language pathology program in a timely way.
General Guidelines Concerning Clinical Activities:

- Under usual circumstances, a student will participate in all types of clinical activities, as outlined and defined in the General Guidelines for Clinical Activities in Practicum Courses, which can be found in the Clinical Education Handbook in the Clinical Education Guide on the SLP website.
- The focus of this initial internship is the development of a solid clinical base of knowledge through ample preparation, follow-up, self-assessment, and discussion time. Therefore, a student will spend approximately half of the internship time in activities outlined in categories I and III of the General Guidelines, which can be found in the Clinical Education Handbook (review of client files; planning and analysis activities; oral and written reporting and record keeping; material development; supervision conferencing).
- A student in this course will spend 16-20 hours per week participating in activities with or for clients, either in observation (General Guideline IIB) or supervised client activities (General Guidelines IIABC, which include client-specific, client-related activities, and clinical/professional activities) with the remaining time spent in activities outlined in sections I (Clinical Readiness Activities), III (Other Clinical Practice Activities, such as record-keeping).
- When possible, a student in this internship will also be exposed to related clinical activities, as outlined in category IV of the General Guidelines (e.g., orientation to facility).
- A recommended weekly schedule for these activities is available for reference in the Clinical Education Guide.
- The CE will gradually introduce a student to a variety of clients and clinical activities in the following sequence: observation, shared clinical practice, and supervised clinical practice.
- The CE will observe at least 50% of sessions classified as supervised clinical practice. Normally, observation will be 100% at the beginning of supervised practice and will be gradually decreased as the student’s skills develop.
- Students are required to complete assessment and lesson plans for all sessions, which are reviewed by the CE(s).
- The CE will meet daily with the student to give feedback and review all progress notes and reports. In addition, the CE(s) can consider the use of regular journaling as a requirement for students to document their observations and progress.
- By the end of this initial internship, each student will earn 60-90 clinical hours (General Guidelines IIABC), in order to advance towards meeting the 350 hour minimum clinical requirement for SAC (formerly CASLPA) and CASLPO certification.

**Minimum Expectations:**
At a minimum, a student must successfully complete the following activities in supervised clinical practice during the internship:

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<th>Expectation</th>
<th>specifics</th>
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<td><strong>1) Three (3) Guided Observations (minimum)</strong></td>
<td>- One (1) of a child who is developing typically</td>
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<td>- Two (2) of children with communication needs</td>
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<td>For each observation, the student will complete the observation form and use it as a basis for discussion with and feedback from the CE. These observations should be scheduled by the student and the CE during the development of the internship contract.</td>
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<td><strong>2) Three – Four (3-4) Common Tests/Tools</strong></td>
<td>- Determine the common tests/tools for the site and learn how to administer and interpret them</td>
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<td><strong>3) Three (3) Full Communication Assessments</strong></td>
<td>All assessment are to include:</td>
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<td>- developing an assessment plan</td>
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<td>- taking a case history</td>
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<td>- testing (informal/formal)</td>
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<td>- interpretation of findings</td>
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<td>- writing of reports and recommendations</td>
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<td>At least one (1) assessment of a child for whom English is not the first language If this is not possible, the student will develop an amendment to a management approach with a client on her existing caseload, assuming English is not the first language and highlighting changes required</td>
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4) Three (3) session plans | Session plans can be for therapy or consultation sessions and should include:
- clear identification of goal(s)
- strategies to be used to target goals (e.g., activity plan, cueing strategies, discussion and education materials etc)
- tracking method

5) Three (3) Written Treatment Progress Reports | • Utilizing the format appropriate to the internship facility
• These can be either daily progress notes such as SOAP notes or summary progress reports from multiple session/treatment block

6) Teaching Clinics | Participate in Teaching Clinics for the full day on the Friday of Weeks 3, 5 and 7 of this course:
- Morning sessions: Present a case scenario to peers in a small group (with supporting videotapes or other materials) to promote development of clinical reasoning skills.
- Participate in afternoon workshops as arranged by the CI (for example, on the topic of Behaviour Management)

7) Student Clinical and Professional Development Goals | To be completed by the student following the final assessment, discussed with the CE; Student and CE to sign.

The student is required to submit evidence for achievement of these minimum expectations at the end of this course along with other documentation.

**Hearing Disorders Assignment:**
This is a pass/fail assignment required for SLP 1532H Clinical Laboratory in Hearing Disorders, which the student is required to complete:

> Identify up to 3 SLP-specific clinical practices in this setting that address hearing loss (e.g., case history taking, hearing screening, individual education plans, referral procedures, etc.) and one resource or service available (e.g., audiology, ENT, Cert. AVT, classroom amplification, etc.). Describe how these practices were incorporated into your clinical practice (or, if not observable, then formulate recommendations suitable for this setting). (max. 2 pages, double spaced – pass/fail).

The student will submit the assignment at the end of placement.

**Mid-term Formative Performance Assessment:**
Mid-way through the placement, the student will be given a formative assessment by the CE including an assessment of Professional Behaviour and of Clinical Skills, as well as appended signed summary comments. This assessment, though formalized, is not factored into the final grade (pass/fail). The CE will review and discuss the results of these assessments with the student. The student will submit them electronically to the university within two business days of completion.

The CE must inform the CI in the event that the student is in jeopardy of failing at this point in the placement. Written notification of this will then be given to the student (See “If Problems Arise” below).

**Final Summative Performance Assessment:**
Each student will be given a summative assessment at the end of placement by the CE including an assessment of Professional Behaviour and assessment of Clinical Skills, as well as summary comments. The CE will review and discuss the results of these assessments with the student. The student will submit this form electronically to the university within two business days of completion. The original is to be placed in a sealed envelope with CE signature across the seal for submission to U of T.

Please note; the CI will determine a final grade for each student, based on the numerical ratings of each behaviour and the supporting Summary Comments forms. The student must meet expectations (i.e. a rating of 5 or higher) in each area assessed to pass course.
Following the final placement assessments conference, the Student Clinical and Professional Development Goals form will be completed by the student, with input from the CE, and will be signed by the student and the CE.

An inherent part of clinical skills is appropriate record-keeping. Accordingly, a student must complete all record-keeping tasks, as outlined on the form entitled Record-Keeping Summary Table, by the due date indicated on the recommended course schedule. One-third of a grade will be lost for each day late.

If Problems Arise
Step One: Early Identification
Students and CEs are strongly encouraged to bring any concerns regarding a practicum experience to the attention of the CI as soon as they arise. CEs are prompted on the mid-term assessment to contact the CI if there is indication that the student is at risk for failing the placement. Contact with the CI prior to the mid-term is encouraged if there is any question regarding a student who is struggling in the placement. The CI will help to problem-solve and to facilitate discussion and resolution of such concerns. Students and/or CEs may discuss their experience in confidence with the CI. Once a plan has been decided, the individual may implement the plan independently, or with the support if the CI who will contact the second party only with consent of the first party.

Step Two: Developing a Written Plan
On occasion, a student may experience difficulty in meeting the learning and performance expectations for a practicum course. In such cases, the CE must notify the CI as soon as concerns arise, even if a mid-term assessment has not yet occurred.

If a student is not demonstrating acceptable performance in either professional behaviour and/or clinical skills, based on the assessment of the CI, written notice must be given to the student and a specific written plan for developing these skills must be negotiated cooperatively by the CI, the CE, and the student.

This plan will include:
1. clear identification of problems in learning and teaching;
2. specification of learning objectives to be achieved and behaviour changes expected;
3. any necessary actions, procedures, or modifications required to the clinical practicum, and
4. a time schedule and procedures for evaluating the outcome of the plan.

The CI will document the plan and provide a copy to the student and the CE. Note: In extreme circumstances, a placement may be discontinued with the knowledge and approval of the Chair of the Department of Speech-Language Pathology.

Step Three: On-going Support and final grading.
The CI will also assist the student and the CE in implementing the plan and in evaluating its success on an on-going basis.

If a student achieves below B- in a Clinical Course
If the student does not meet the learning objectives outlined in such a plan, a grade of failure (FZ) will be assigned for the practicum course by the CI. This grade is the equivalent of a failure in an academic course and is subject to the regulations and appeal procedures described in the SGS Calendar and the Student Handbook under section 2.1.3.