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Welcome to Clinical Education in the Department of Speech – Language Pathology at U of T

Thank you for your interest in clinical education at the University of Toronto, Department of Speech-Language Pathology!

At U of T, clinical education is strongly linked to the academic portions of the curriculum. Student competencies are systematically developed across the curriculum, with particular emphasis on research evidence as the foundation for professional practice. During placements, students develop reflective practice skills through activities such as Learning Conferences and Teaching Clinics, in which students evaluate and develop clinical and professional skills in a supportive learning environment. Clear internship expectations ensure consistent development of professional competencies for all students.

Clinical courses provide an opportunity for students to apply academic learning in the clinical practice setting and to develop clinical skills. At U of T, clinical placements follow related academic work. All placements occur in actual clinical settings, rather than in clinical laboratories or “in-house” clinics, thus preparing graduates well for professional life. Four separate placement units allow students to experience a range of clinical settings. Performance expectations build from one placement to the next, increasing in the amount of clinical work expected and broadening the role the student clinician takes.

The eight curriculum learning objectives of the M.H.Sc. program are integrated into the placement courses:

1. Entry-level competence in the assessment, treatment, and management of individuals with a variety of communication and swallowing disorders as defined, for example, by the CASLPA Foundations of Practice document;
2. Ability to locate, evaluate, and use a variety of resources to solve problems encountered in the practice of speech-language pathology;
3. Ability to communicate effectively with clients, families, and colleagues in both oral and written modes;
4. Knowledge of and compliance with ethical and legal standards governing professional practice;
5. Attitudes of respect for and attention to the needs and abilities of all clients, families, and colleagues, including those from varied cultural and linguistic backgrounds;
6. Skill in the critical evaluation of research findings and their appropriate application to clinical practice;
7. Ability and motivation to pursue life-long learning within the profession; and
8. Skills and abilities needed to work effectively in inter-professional teams.
Practicum Objectives:

The general objectives of the practicum courses are to assist the student in development of:

(a) humane, objective and supportive attitudes toward individuals with communication handicaps and their families;
(b) assessment and interpretation skills;
(c) rational and flexible treatment and management programs;
(d) a sense of responsibility to society in making available professional expertise for the prevention, identification, and remediation of communication disorders;
(e) critical and evaluative attitudes which will permit ongoing change and improvement of all aspects of clinical practice and research; and
(f) clinical skills appropriate to entry-level professional practice in speech-language pathology, such as those outlined in the 2004 SAC document "Assessing and Certifying Clinical Competency: Foundations of Clinical Practice for Audiology and Speech-Language Pathology."

Placement Calendar

As part of the M.H.Sc. degree program in Speech-Language Pathology, each student must successfully complete five clinical practicum courses:

<table>
<thead>
<tr>
<th>UNIT NUMBER</th>
<th>DURATION</th>
<th>COURSE CODE and TITLE</th>
<th>DESCRIPTION</th>
<th>DATE</th>
<th>YEAR</th>
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<tr>
<td>UNIT 3</td>
<td>2 MONTHS</td>
<td>SLP 1500Y: Internship</td>
<td>Developmental Placement</td>
<td>March to April</td>
<td>YEAR I</td>
</tr>
<tr>
<td>UNIT 5</td>
<td>1 MONTH</td>
<td>SLP 1507H:Clinical Laboratory in Speech-Language Pathology</td>
<td>Placement in one or more clinical areas studied to date (Developmental Language, Articulation, AAC, Fluency, Voice, Aural Rehabilitation, Audiology)</td>
<td>July or August</td>
<td>YEAR I</td>
</tr>
<tr>
<td>UNIT 7</td>
<td>2 MONTHS</td>
<td>SLP 1508Y: Advanced Clinical Laboratory in Speech-Language Pathology</td>
<td>Neuro/Structurally Related Placement</td>
<td>January to February</td>
<td>YEAR II</td>
</tr>
<tr>
<td>UNIT 9</td>
<td>2 ½ MONTHS</td>
<td>SLP 2500Y: Advanced Internship</td>
<td>General Speech-Language Pathology</td>
<td>May to July</td>
<td>YEAR II</td>
</tr>
<tr>
<td>UNITS 1 - 9</td>
<td>Completed across all program units</td>
<td>SLP 1532H: Clinical Laboratory in Hearing Disorders</td>
<td>Hearing Disorders in SLP Practice</td>
<td>Throughout program</td>
<td>YEARS I &amp; II</td>
</tr>
</tbody>
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Coursework and Expectations

At The University of Toronto, clinical placements are closely aligned with academic work. For four separate full-time clinical placement periods, students first complete academic learning in specific clinical areas, then enter full-time clinical placements in related clinical settings.

Academic Preparation

**YEAR 1**

**Unit 1 (Year 1: September – December)**

- SLP 1502Y – Anatomy
- SLP 1505Y – Child Language I
- SLP 1514Y – Applied Audiology
- SLP 1520H – Principles of Clinical Practice
- SLP 1522Y – Speech Physiology and Acoustics

**Unit 2 (Year 1: January – February)**

- SLP 1503Y – Articulation Disorders
- SLP 1506H – Child Language II
- SLP 1529H – Fluency Disorders

**Practicum Course**

**Unit 3 (Year 1: March - April)**

SLP 1500Y – Internship

This is the first clinical placement, which occurs six months into the program. It can address areas of child language, articulation/phonology and fluency.

**Course Objectives:** The purpose of this course is to introduce a student to the clinical practice of speech-language pathology with children and their families. By the end of this practicum, a student must be able to:

a) demonstrate theoretical knowledge in relation to the understanding of normal, delayed and disordered communication processes and their management

b) display an understanding of objectives, outcomes, ethics and commitment in client care

c) show attitudes of self-awareness, curiosity, innovation, sensitivity and respect for diversity necessary to the professional in this discipline

d) demonstrate an understanding of the multiple roles of a speech-language pathologist in clinical practice, including working in teams

e) develop ongoing effective communication with clinical educator(s)

f) apply all of the above to one or more communication disorder areas

Full Course Outline Appendix A1.1
Recommended Course Schedule Appendix A2.1
Academic Preparation
Unit 4 (Year 1: May – June)
SLP 1516H – Aural Rehabilitation
SLP 1521H – Augmentative Communication
SLP 1530H – Voice Disorders

Practicum Course
Unit 5 (Year 1: July and/or August)
SLP 1507H - Clinical Laboratory in Speech-Language Pathology
The purpose of this course is to expand clinical experiences leading to the further development of professional skills in practice areas studied to date, including developmental language disorders, articulation/phonological disorders, fluency disorders, voice disorders, augmentative and alternative communication (AAC) and hearing disorders. This placement may be comprised of 2 part-time placements (including a hearing disorders-related experience) or one full-time placement.

Course Objectives: By the end of this course, a student must be able to do the following at the supervised clinical practice level:

(a) demonstrate theoretical knowledge in relation to the understanding of normal, delayed and/or disordered communication processes and their management;
(b) interpret assessment information and collaborate with clients/families in making appropriate management decisions;
(c) plan long term and short term goals;
(d) consider a discharge plan or options;
(e) implement appropriate goal-directed procedures;
(f) report findings, objectives, and progress in written and oral formats to clients, family members, significant others, and/or other professionals;
(g) demonstrate the development of self-evaluation skills; and
(h) demonstrate the development of clinical reasoning and problem-solving strategies.

Full Course Outline Appendix A1.2
Recommended Course Schedule Appendix A2.2
Academic Preparation

YEAR 2

Unit 6 (Year 2: September – December)
SLP 1525H - Structurally Related Disorders
SLP 1533Y - Aphasia
SLP 1534H - Motor Speech Disorders
SLP 1536H - Swallowing Disorders
SLP 1538H - Neurocognitive Communication

Practicum Course

Unit 7 (Year 2: January and February)
SLP 1508Y – Advanced Clinical Laboratory in Speech-Language Pathology
This is a neurogenic and structurally related disorders placement, so hours will likely be accrued in acquired language, motor speech, swallowing, voice and/or articulation.

Course Objectives: The purpose of this course is to continue to expand clinical experiences leading to the further development of professional skills in speech-language pathology with individuals with neurogenic and/or structurally related disorders and their families. By the end of this course, a student must be able to do the following at the supervised clinical practice level in an efficient and effective manner:

(a) demonstrate theoretical knowledge in relation to the understanding of normal, delayed and/or disordered communication processes and their management;
(b) differentiate between a variety of communication and/or swallowing disorders; interpret assessment information and collaborate with clients/families/other professionals in making appropriate management decisions;
(c) design, implement and evaluate appropriate management;
(d) report findings, objectives, and progress in written and oral formats to clients, family members, significant others and/or other professionals;
(e) demonstrate the continued development of self-evaluation skills;
(f) demonstrate the development of complex, ongoing clinical reasoning skills and problem-solving strategies;
(g) demonstrate reflective practice in all areas of professional and clinical behaviour;
(h) demonstrate understanding of the scope of practice of speech-language pathology in relation to other professions and participate as an effective member of the interprofessional team; and
(i) gain exposure to the concepts of best practice, evidence-based practice and outcome evaluation using a variety of resources

Full Course Outline Appendix A1.3
Recommended Course Schedule Appendix A2.3
Academic Preparation
Unit 8 (Year 2: March - April)
SLP 1527 H – Clinical Analysis of Communication & Swallowing Disorders
SLP 1528Y - Research in SLP
SLP 1535Y – Advanced Principles of Clinical Practice

Practicum Course
Unit 9 (Year 2: May – Mid-July) SLP
2500Y – Advanced Internship
This is the final unit in the curriculum. Hours may be accrued in this placement in any area to ensure that CASLPO/SAC requirements are met. This is a ten-week full-time placement. Students are ready to practice following successful completion of this placement and graduate in November.

Course Objectives: The purpose of this course is to develop a student's clinical competence to meet entry-level professional standards. By the end of the internship, a student must be able to do the following at the supervised clinical practice level in an efficient and effective manner:

(a) organize a coherent, integrated approach to client management (e.g., assessment, intervention, counselling, reporting, discharge planning) utilizing best practice, evidence-based practice and outcome evaluation in collaboration with clients/families/other professionals;
(b) counsel client and/or significant others appropriately and competently;
(c) communicate complete, pertinent, and accurate information in both written and oral forms to clients, family members, significant others and/or other professionals;
(d) prioritize responsibilities realistically and allocate time accordingly;
(e) manage a 75% caseload for at least the final four weeks of the internship;
(f) follow the administrative standards for the clinical facility independently (e.g., setting up files, closing files, workload measurement, quality assurance/improvement, knowledge of authority);
(g) set realistic goals for self-improvement and recognize and develop personal strengths; and
(h) seek out, understand, and support the mandates and operation of the department/program/facility.
(i) demonstrate the continued development of self-evaluation skills;
(j) demonstrate continued development of complex, ongoing clinical reasoning skills and problem-solving strategies;
(k) demonstrate continued reflective practice in all areas of professional and clinical behaviour; and
(l) continue to demonstrate understanding of the scope of practice of speech language pathology in relation to other professions and participate as an effective member of the interprofessional team.

Full Course Outline Appendix A1.4
Recommended Course Schedule Appendix A2.4
Academic Preparation

Students prepare for this course in year one by taking:
Unit 1: SLP 1514Y – Applied Audiology and Unit 4: SLP 1516H – Aural Rehabilitation

Practicum Course

SLP 1532H – Clinical Laboratory in Hearing Disorders
(Practical experience will be acquired through hearing disorder related experience in Units 3, 5, 7 & 9).

Course Objectives: In this course, the student will apply knowledge regarding the ramifications of hearing loss (it’s nature, degree, age of onset, and progression), as related to a number of factors: its effect on the individual and significant others, personally, socially, educationally (where applicable), and vocationally (where applicable), other existing physical, psychological, and environmental conditions, comprehension, production and use of language in oral, signed and/or written modalities.

The student will demonstrate knowledge and skills in the following areas:

a) performance of valid puretone screening and/or audiograms
b) interpretation of audiologic results accurately
c) consultation with audiologists, physicians, and related support services as appropriate
d) application of hearing status information to speech-language pathology practice
e) use of compensatory mechanisms or strategies to enhance communication in the presence of hearing disorders
f) use, care and maintenance of hearing aids, cochlear implant devices, assistive listening devices and amplification systems
g) development of client self-advocacy skills (supportive counselling)

Full Course Outline Appendix A1.5

TIPS: To see how it all fits together, see the Curriculum Map Appendix A3.1
For a reminder of when placement documentation is due, see the Record Keeping Summary Table Appendix A4.1
Supplemental Placements

What is a Supplemental Placement?
A Supplemental Placement (SP) is a placement of short duration, usually no more than the equivalent of 3 days. Generally speaking, SPs occur during placement units and very rarely in academic units. A SP may be required to assist a student to obtain clinical hours in a particular area such as hearing disorders or fluency. Typically, a student is withdrawn from the assigned full time placement and attends an additional site for the SP. Every effort is made to arrange SPs prior to the start of the full time placement.

How are SPs arranged?
SPs are arranged on a per student basis and are typically targeted and individually assigned by the Coordinator of Clinical Education. Where there exists an opportunity for a preference-based lottery for a group of students, this approach will be used.

What are the SP requirements?
The learning expectations will be outlined in the confirmation email letter sent by the department. Usually, the focus is on learning activities required to meet clinical hour's needs (e.g., child assessment, fluency treatment with adults, minimum expectations for hearing disorders course, etc.).

How is the SP graded?
Due to the shortened length of the placement, a supplemental assessment form is used instead of the traditional evaluation of performance. This evaluation will not be included in the overall mark for the placement course. It is intended to provide feedback to inform the university about student performance. If concerns arise from this evaluation the Coordinator of Clinical Education (the instructor for the placement course) will be in contact with the CE and the student to review the evaluation.

Supplemental Assessment Form Appendix D4.1

What paperwork is submitted and When?
Students are required to track and submit clinical hours obtained with the CE's signature on the form just like in full time placements. The completed and signed Supplemental Placement Evaluation Form must be submitted in a sealed envelope with the CE's signature across the seal. These are due one week post end of placement. No further evidence is required. Evidence may be collected from the SP to be included in portfolios or to address Minimum Expectations for the SLP 1532H Clinical Laboratory in Hearing Disorders course, refer to course outline for this deadline).
Roles and Responsibilities

There are many individuals with varying roles involved in the clinical education enterprise:

The Course Instructor / Coordinators of Clinical Education (CCE)
The Coordinators of Clinical Education for the department serve as the primary channel of communication between clinical teaching canters’ affiliated with the University and the Department of Speech-Language Pathology, and act as a liaison between the course instructor, the clinical educator, and the student.

The Coordinator of Clinical Education undertakes the following activities and functions:

(a) initiates or responds to contact with potential clinical teaching sites;
(b) visits potential sites and clinical educators and provides information to the University on a site’s potential as a teaching site;
(c) makes arrangements with sites for student placements;
(d) makes arrangements with students for clinical placements;
(e) coordinates records of student clinical experiences;
(f) serves as primary liaison person for clinical educators wishing to discuss any aspect of students clinical placement with the University;
(g) serves as primary liaison person for any student wishing to discuss matters concerning clinical placement with the University;
(h) works with students and clinical educators to help to problem solve any concerns regarding a practicum experience and to facilitate discussion and resolution of such concerns;
(i) plays a major role in ensuring that each student in the program receives wide ranging clinical experience in accordance with the student's ongoing professional development.

The Site Coordinator (SC)
The Site Coordinator is designated by a placement site and acts as the administrative liaison between the Department of Speech-Language Pathology and Clinical Educators.

The Site Coordinator undertakes the following activities and functions:

(a) disseminates information sent by the department to SLP colleagues relating to clinical education and professional education opportunities, etc.;
(b) supports the process of clinical education by facilitating the development of related knowledge and skills among SLP colleagues;
(c) arranges offers of student placements by liaising with colleagues and facilitating related decisions and administration;
(d) facilitates communication of placement offers to the university;
(e) facilitates exchange of information between the placement site and the university relating to student placements, including pre placement administrative requirements;
(f) ensures a placement agreement is signed and current;
(g) ensures students receive an orientation to the placement site and placement expectations.
Clinical Educators (CE)

A clinical educator is a certified speech-language pathologist, audiologist or other qualified professional, as deemed appropriate, who provides and oversees suitable learning experiences for a student during a clinical practicum course.

Potential clinical educators who intend to take a primary role in supervision must have worked in the field at least 2 years. Clinicians in their second year of practice who wish to participate as clinical educators with the support and mentorship of a more experienced peer are encouraged to do so (with the knowledge of the coordinator of clinical education at the university). The potential clinical educator should provide names of qualified speech-language pathologists who would be able to provide supervision in the event of illness or absence.

Potential clinical educators are encouraged to be registered with OSLA or certified with SAC and, if practicing in Ontario, **must** be registered with the College of Audiologists and Speech-Language Pathologists of Ontario (CASLPO).

The department endorses the following practices for clinical teaching and learning:

(a) Primary CEs have a minimum of 2 years (or equivalent) clinical experience.
(b) CEs will explore each student's theoretical background for working with the clients allocated.
(c) CEs will be familiar with and follow the Department of Speech-Language Pathology Clinical Education Guide.
(d) CEs will be familiar with and follow expectations described in course outlines.
(e) The CE will outline for each student the major philosophies and procedures current at the clinical site so that students will gain knowledge of a variety of approaches to clinical administration. Students should be aware of referral systems, reporting responsibilities and the place of the speech clinic in the overall structure of the institution.
(f) The CE will require the student to adhere to the norms of professional interaction used in that particular treatment centre.
(g) The CE will encourage students to evaluate critically both procedures and philosophy in treatment.
(h) The clinical educator will outline, where appropriate, possibilities for applied research.
(i) The CE may require the student to pursue specific background preparation when working with certain types of disorders through assignment of readings or advance preparation for test administration. In giving such assignments the educator should try to assign work which can be integrated realistically within the overall studies for which the student is responsible.
(j) CEs are invited and urged to contact the CCE concerning any aspect of student placement and experience which requires clarification or discussion.

Clinical educators are strongly encouraged to review the CASLPO position statement entitled Supervision of Students of Audiology and Speech-Language Pathology, which can be accessed at: http://www.caslpo.com/sites/default/uploads/files/PS_EN_Supervision_of_Students_of_Audiology_and_Speech_Language_Pathology.pdf
Clinical Placement Sites

The clinical experiences must be completed at a clinical site that has been formally approved by the Department of Speech-Language Pathology.

Guidelines for Designation as a Clinical Placement Site:

(a) Clinical sites will maintain an up to date signed agreement between the School of Governing Council of the University of Toronto and the Placement Site.

(b) Clinical sites will identify facilities for student activities, including provisions for observation, work space, audio or visual equipment, etc.

(c) Clinical sites will be asked to periodically document and update all professionals who would be involved in the clinical training, their qualifications, and years of experience.

(d) Additionally, the potential site will identify any specialty areas served, the primary model of service delivery, and other specialized experiences available within the clinic.

(e) Clinical sites must be able to document approval, in principle, by the administration of the clinic to have the site involved in clinical education and the implied time and other commitments required by clinical educators.

(f) Clinical sites may be asked to document clinical tools, including those used for diagnostic purposes and for treatment, which are routinely used by the clinical site.

(g) Because staff and resources of clinical sites change from time to time, where possible, clinical sites will be visited periodically by a coordinator of clinical education. The purpose of this visit is primarily to gain first-hand knowledge of the facilities and of the clinical education capacity, and also for promotion of professional development in the area of clinical education.

(h) Any clinical sites that will offer a student a placement and where billing for service is used, it is expected that in fee service settings use of SLP student time must comply with college guidelines.

We couldn’t do it without you, Thank you!

Our innovative curriculum was developed in close consultation with the clinical community. Implementation depends upon on-going close partnership with our clinical educator community. Thank you for providing these valuable learning experiences for our future colleagues. We couldn’t do it without you!
**Student Role**

Students in clinical placements have multiple roles.

They are learners, benefitting from experience in actual clinical placements to translate academic learning into clinical practice skills. Learning may be accomplished through observing, modeling observed clinical skills, sharing clinical tasks with a student peer or clinical colleague, conducting simulated clinical activities, planning and implementing assessments or interventions with clients, writing reports, participating in clinical team meetings, preparing and presenting continuing education sessions, or (in the final placement) participating on committees or workgroups, to name just some examples. Through guided self-assessment, they learn and demonstrate self-assessment skills that will support continuous learning throughout their career. Formative and summative evaluations of clinical and professional performance also guide the learner.

They are managers/administrators. Students are responsible for knowing the learning expectations of a clinical course, and helping to ensure that the placement experience aligns with the expectations. They must track clinical hours obtained while on clinical placement, and manage related forms and signatures. They must ensure that the performance evaluation material reaches the intended university representative by the due date and according to instructions (e.g., in a signed sealed envelope). They must gather evidence to show to the university that the course Minimum Expectations have been met, and submit this evidence to the university according to instructions provided.

They are current and future clinical colleagues. They collaborate with clinical educators and share responsibility for developing a positive learning environment and supportive communication. Students promote best practice in clinical settings by sharing and applying current knowledge learned in the academic setting. Through research-to-practice assignments and reflective learning activities, they assess the clinical environment and address issues that face our profession.

They are prepared!

✓ All students have prepared health/immunization records that can be requested by clinical sites as required by site policy.
✓ All students have completed mask-fit testing. A record is kept in the student’s possession.
✓ All students have been encouraged to complete a Police Record Check. These records are retained in the student’s possession and can be viewed upon request as per clinical site policy.
✓ All students have U of T name tags which can be used at clinical sites.
✓ All students have done academic coursework related to their upcoming placements!
Placement Process

The process for developing the needed number of quality clinical placements and assigning these to students is complex, involving numerous stakeholders: students, clinical educators, clinical sites, university instructors, and university staff. Every effort is made to ensure that the process is respectful of the separate and varied needs of all parties.

A priority outcome of the placement process is to enable students to meet SAC/CASLPO requirements upon graduation. The curriculum has been designed to ensure that students obtain a broad range of clinical experiences. It may not be possible to arrange the needed number of quality clinical placements in the timeframe required within the Toronto area placement region (Burlington – Oshawa – Barrie, inclusive). As a result, each student should expect to receive at least one placement outside of this region. Although efforts are made to place students in their preferred facilities and geographical areas, it is not always possible to do this.

The U of T Coordinator of Clinical Education/Course Instructor is responsible for coordinating and liaising with all placement sites. As part of this process, clinical sites are evaluated to determine suitability for clinical placements. No student may undertake to make her/his own arrangements for a clinical placement with a facility or an individual therapist. Any such arrangements will not be honoured. Students are encouraged to discuss potential new placement sites with a Coordinator of Clinical Education.

Students are assigned their placement sites through a computer-assisted process, which takes into account students’ placement preferences. The Department of Speech Language Pathology reserves the right to place students in specific facilities/areas of therapy in order to meet individual students’ learning needs and provide students with a balanced clinical education program.

The students are responsible for planning and financing travel/accommodation or other costs related to assigned placements. Students may be able to apply for partial reimbursement of eligible expenses (see Clinical Placement Expense Fund).

Placement Development and Assignment Process

1. Placement Sites are contacted in the summer with requests for placements
2. Students are surveyed for preferred site/setting/geographical location; information is utilized in development of placement offers
3. Students NEVER contact clinical sites about placement opportunities
4. Offers are received on-line
5. A report of offers received is made available on-line for students to review
6. Students and Clinical Coordinator meet to discuss offered placements
7. Student submits 10 placement preferences from the report of offers received (on-line) (note: students may only submit preferences for which they have the required immunizations (i.e. flu shots) and PRC prerequisites)
8. Students should not put a site on their top ten if they have volunteered there or if they have already had a placement in the same or similar program at that site (especially smaller specialized service clinics with hours that others require for certification)
9. Students requesting out of catchment placements are pre-matched where possible
10. Lottery for highly sought after out-of-catchment placements is completed prior to computerized match for remaining placements
11. Student preferences relating to remaining placement offers are input into the computerized database
12. Computerized match by lottery is completed (witnessed by student Clinical Education Representatives)
   – any students who did not receive a placement on their list of 10 preferences will be informed within a few hours of the computerized lottery
   – a meeting will be arranged within the next day to review all the remaining offers
   – students are given 2-3 days to consider these remaining options and make a list of preferences
   – Students then meet again with the CCE. A draw to determine order for placement selection will take place (ie. #1 gets to pick any site from the list, #2 from the remaining sites after #1 has selected, and so on)
13. Once the selection process for those that were not matched has taken place, all students will be informed by email of their site assignments.
14. U of T sends out confirmation letter (email) to sites and students; whenever possible, this is done 6 to 8 weeks
Before Placement Begins - Student Responsibilities

1) Preparation for Placement
- Students are required to closely read and reference this Clinical Education Guide and all appendices.
- Prior to Units 3 (and 7 for some), students must complete:
  - An on-line privacy e-learning module (see Unit 3 SLP 1500Y Internship course outline and page 33 of this guide for more information and instructions)
  - An e-learning module on Social Media (see Unit 3 SLP 1500Y Internship course outline and page 33 of this guide for more information and instructions)
  - Basic Occupational Health & Safety Awareness Training (covered in Unit 1 SLP 1520 Principles of Clinical Practice)
  - WHIMIS Training (covered in Unit 1 SLP 1520 Principles of Clinical Practice)
  - Handwashing training (covered in Unit 1 SLP 1520 Principles of Clinical Practice)
  - OHRC e-learning module “Working Together The Code and AODA” (covered in Unit 1 SLP 1520 Principles of Clinical Practice)

2) Contact with Clinical Site
Once students have received their placement assignments, they will review the description of the clinical placement provided by the site and follow any site-specific instructions. Students will contact the site coordinator (or CE if indicated in the placement description) to discuss any pre-placement preparation or administrative tasks, such as:
- Student's personal contact information
- Police Record Check requirements
- Mask Fit Testing requirements
- Proof of Immunization requirements
- Travel requirements
- ID Badge requirements
- Password assignment
- Required Reading
- Dress Code / Footwear Requirements
- Orientation session or related material (pre-placement?)
- Where and when to be on the first day

Resume & Cover Letter

At least four weeks prior to the beginning of the placement, all students are expected to send a one-page resume and cover letter to the Clinical Educator(s) at the site to which they have been assigned a clinical placement. Students are required to carefully review the information contained in the placement offer prior to writing the cover letter.

Resume
- One page
- Include relevant educational and volunteer experience

Cover Letter
- One page
- Purpose of the cover letter is for the student to introduce him/herself to the Clinical Educator(s) and to provide the Clinical Educator(s) with information in order for them to plan more effectively for the student’s placement
- Summarize personal strengths, areas for development, learning style
* Outline specific interests related to the placement
* Address any unresolved or outstanding questions regarding dress code, health requirements, criminal record check, etc. prior to the commencement of the placement
* Inquire as to how to best prepare for the placement (i.e., suggested readings, etc.)

It is the responsibility of the student to e-mail the resume and cover letter to the Clinical Educator(s). Contact names and e-mail addresses will be provided by the Administrative Assistant to Clinical Education on the document outlining assigned placements. Students should use their utoronto account for all correspondence with sites as emails to facilities from gmail and hotmail may be automatically filtered into junk mail folders.

**Planning the Placement - Helpful Documents**

These documents are provided to assist both clinical educators and students with pre-placement planning and preparation.

**Internship Practicum Contract(s):**

This form is used to develop the agreement between the student and the clinical educator about various aspects of the placement; it is returned to U of T by the end of the first week and reviewed by the course instructor. Experience has shown that including as much detail here as possible will help ensure that expectations are explicit and avoid confusion or misunderstanding. Consider incorporating goals arising from the student’s prior placement, when applicable.

**One Site**- If the student is attending a single site for a placement unit, use this form:
One Site Contract Appendix B1.1

**Two Sites**- If the student is attending two sites for a placement unit, use this form: Note
Information on expectations will be shared across both sites.
Two Site Contract Appendix B1.2

**Background Questionnaire (OPTIONAL)**

This can be used as a "get to know you" when the student and the CE meet for the first time.
Questionnaire Appendix B1.3

**Student Clinical Placement Goals**

This is used to guide a student to reflect on learning and future goals at the end of each placement. A CE reviews it with the student and signs it. It is to be taken to the next placement where it can be used to guide development of the Practicum Contract.
Assessment:

A primary responsibility for the CE is to provide opportunities for formative assessment, as well as to complete a formal summative assessment used for grading purposes by the university.

Formative Assessment

Formative assessment refers to ongoing feedback about performance, and should include a balance of areas of good performance and areas that would benefit from further attention.

Feedback Log (OPTIONAL)
This word document can be used to give daily written feedback (double click on the check boxes to select and print or print and fill in by hand). Both CEs and students retain a copy. Its use is optional. If not used, then some other form of written feedback should be provided on a regular basis (more frequent for earlier placements than for later placements). It is best for the CE to retain a copy of written feedback provided to the students to refer to during mid-term and final assessment to support ratings and comments.
Feedback Log Appendix C1.1

Learning Conference – (for Units 5, 7, 9)
This guided self-assessment supports a student to develop self-assessment skills important for life-long learning. A half-hour (max.) learning conference is arranged as per the course outlines. The student will prepare a self-assessment for discussion and record minutes of feedback received.
Learning Conference Appendix C1.2

Summative Assessment:
The assessment process for both the midterm and final assessment is composed of two parts:

(a) ratings
(b) summary comments

Note: a formal mid-term assessment is NOT required in Unit 5 (Clinical Laboratory in SLP).

Mid-term Formative Performance Assessment (Units 3, 7 and 9):
Mid-way through the placement, the student will be given a formative assessment by the clinical educator addressing Professional Behaviour and Clinical Skills (Please note that Summary comments must accompany each section) This assessment, though formalized, is not factored into the final grade. The clinical educator will review and discuss the results of these assessments with the student before it is submitted to the Course Instructor/Coordinator of Clinical Education.

The clinical educator must inform the Course Instructor / Coordinator of Clinical Education in the event that the student is in jeopardy of failing at this point in the placement. Written notification of this will then be given to the student (See “If Problems Arise” below).

Final Summative Performance Assessment
(All placements: Units 3, 5, 7 and 9):
Each student will be given a summative assessment at the end of placement by the clinical educator including an assessment of Professional Behaviour and assessment of Clinical Skills, as well as summary comments. The clinical educator will review and discuss the results of these assessments with the student, then submit them to the Course Instructor / Coordinator of Clinical Education.
The Course Instructor / Coordinator of Clinical Education will determine a final grade for each student, based on the numerical ratings of each behaviour and the supporting Summary Comments forms. A student who fails the internship must leave the program. The Examinations Committee may, however, review the student’s record to determine if extraordinary circumstances are present and will take any appropriate action (see Student Handbook, Course Regulations).

Following the final placement assessment conference, the Student Clinical Goals Form will be completed by the student, with input from the clinical educator, and will be signed by the student and the clinical educator.

An inherent part of clinical skills is appropriate record-keeping. Accordingly, a student must complete all record-keeping tasks, as outlined on the form entitled Record-Keeping Summary Table, by the due date indicated on the course outline. One-third of a grade will be lost for each day late.

Assessment Forms
The Assessment form and the U of T grading rubric for clinical placements can be found on the SLP website under Appendix C Assessment forms.

Assessment of Student Performance and Grading Rubric – Unit 3/7/9 Appendix C.2.1
Assessment of Student Performance and Grading Rubric – Unit 5 Appendix C.2.2

Note: The final assessment must be sealed in an envelope with the CE signature across the seal before it is returned to the University. Students are responsible for ensuring that the ORIGINAL copy of the final assessment together with the original signed comments for both midterm and final are to be handed in along with evidence for completion of Minimum Expectations by the due date as assigned by the Course Instructor/Coordinator of Clinical Education. The CE signature must appear on the comments in order for the student to submit for grading to the University for grading purposes.

Process for Supporting Students in Clinical Placements:
The Department of Speech-Language Pathology, University of Toronto, is committed to supporting students and Clinical Educators (CEs) in clinical placements. It is our hope that the placement experience is positive and rewarding to all involved.

We recognize the fundamental role that CEs play in ensuring the success of clinical placements, as does CASLPO, whose position statement on supervision of student's states:

The member shall:
1) be familiar with students' learning objectives and with their curriculum; including course content, program philosophy and expectations;
2) orient the student to the facility, department, and/or program (including equipment, protocols and documentation requirements) and to the specific condition, needs and/or goals of individual patient/clients;
3) ensure that duties assigned are commensurate with the student's level of education, ability, experience, comfort level and learning style, as well as the complexity of the environment/practice setting;
4) provide feedback to the student regarding performance on a consistent, timely basis, based on the criteria established by the respective university program;
5) ensure that informed consent is obtained from the patient/client or substitute decision maker, prior to the student initiating direct care with the patient/client;
6) discontinue a student placement when the member, in the best interests of the public, deems such action to be appropriate.”

The Department also has an essential role to play in promoting student success and has developed many steps and procedures to minimize the challenges that students and clinical educators may experience in clinical placements. Course Instructor /Coordinators of Clinical Education (CCEs) work with both students and CEs to support positive learning and teaching experiences.
Please note that it is not possible for university representatives to provide information to clinical sites about students’ past academic, clinical or professional performance without the student’s consent. A student’s performance record is confidential. It is important for us to avoid any action that may unintentionally or inappropriately bias or prejudice the clinical educator, who will evaluate the student’s performance however we are able to share information related to learning skills that may be relevant to the clinical educator as an instructor to ensure the learning environment is maximized for the student.

In some circumstances, a student may give us permission to share relevant confidential information, and in these cases, the CCE will be in communication with the CE.

In order to minimize challenges that students and clinical educators may experience in clinical placements, the following steps and procedures are in place:

**Pre-placement**

* Clinical sites provide a description of placement opportunities, detailing typical learning experiences, the required knowledge base, and other requirements or characteristics of the placement.
* Students identify their preferred placement sites based on these written descriptions. This is an opportunity for students and sites to influence the placement match in a way that aligns interests and perceived personal aptitudes with characteristics of placements.
* Through a lottery process, most students receive a placement from their list of preferred sites.
* When a student receives a placement not on his/her list of preferred sites, a meeting with the student and the CCE is held, and a “best fit” placement is then obtained. Any perceived challenges are addressed, and a support plan developed with the student as needed.
* Students and clinical educators begin email correspondence 4-6 weeks prior to the placement start date to make arrangements for the start of placement.
* Clinical educators who attend the Clinical Educator Workshop several weeks before the start of placement can meet their students at that time.
* Many clinical sites provide orientation information/packages/workshops to students.
* All students are expected to complete full-time clinical placements as per the curriculum expectations. Some students experience personal circumstances (e.g., parenting, ailing family member, illness, mental health) either temporary or continuing, which require accommodation in clinical placements. In such cases, the CCE will meet with the student and prepare a support plan to reduce the impact on the clinical placement; this will be negotiated with the clinical site as needed.
* When appropriate, a student will be encouraged by the CCE to share with a clinical site any specific strategies that may be beneficial due to learning needs. Also, referrals to other supports (such as student counselling and learning services) are made as appropriate. A student may elect not to share confidential information with a clinical site related to learning abilities. That student would typically receive support from the CCE and may be referred for additional support (such as student counselling and learning services)

**During placement**

**Practicum Contract:**

* In preparation for completing the Practicum Contract, CEs and students are directed to discuss the student’s background preparation, learning style, personal factors, etc. The “Background Questionnaire” form may be used for this purpose (optional). An open discussion about these topics facilitates smooth placement planning and understanding of individual student issues.
* In preparation for completing the Practicum Contract, CEs and students are directed to discuss the “Placement Goals” form that the student completed at the end of the previous placement. At the end of each placement, this form is completed together with the CE, and is intended to support future learning goal planning.

**Teaching Clinics:**

* During placements that are 8-10 weeks in duration, students attend the university for 3 full days of learning (3 days, typically Fridays, in weeks 3, 5 & 7 of the placement). As part of the day, students complete a guided self
assessment to determine if they are progressing towards completing the minimum expectations of the course. These reports are submitted to and reviewed by the CCE, who follows up with individual students as needed. Students can also meet individually with the CCCE as needed. All year 1 students in their first placement (Unit 3) must meet with the CCE on the first Teaching Clinic day.

Learning Conferences:
* For Year 2 placements, 2 weeks prior to mid-term and 2 weeks prior to final assessment, the student completes a self-assessment and meets with the CE to review and devise an action plan for the remaining weeks of placement.

Assessment of Clinical Skills/ Assessment of Professional Skills:
* This formal assessment is completed at mid-term as formative feedback to guide learning in final weeks of placement. Students submit these to the Department and these are reviewed by the CCE who contacts students and CEs if needed for clarification.

Throughout placement
* Students are supported to address placement concerns directly with clinical educators, through discussion, role play, provision of resources, etc.
* CEs are supported regarding placement concerns, through discussion, role play, provision of resources, etc.
* When appropriate, the Course Instructor /Coordinator of Clinical Education (CCE) may contact a student directly with the CE’s consent.

If Problems Arise

Step One: Early Identification
Students and CEs are strongly encouraged to bring any concerns regarding a practicum experience to the attention of the CCE as soon as they arise. CEs are prompted on the mid-term assessment to contact the CCE if there is indication that the student is at risk for failing the placement. Contact with the CCE prior to the mid-term is encouraged if there is any question regarding a student who is struggling in the placement. The CCE will help to problem-solve and to facilitate discussion and resolution of such concerns. Students and/or CEs may discuss their experience in confidence with the CCE. Once a plan has been decided, the individual may implement the plan independently, or with the support if the CCE who will contact the second party only with consent of the first party.

Step Two: Developing a Written Plan
On occasion, a student may experience difficulty in meeting the learning and performance expectations for a practicum course. In such cases, the CE must notify the CCE as soon as concerns arise, even if a mid-term assessment has not yet occurred.

If a student is not demonstrating acceptable performance in either professional behaviour and/or clinical skills, based on the assessment of the CCE, written notice must be given to the student and a specific written plan for developing these skills must be negotiated cooperatively by the CCE, the clinical educator, and the student.

This plan will include:

1. clear identification of problems in learning and teaching;
2. specification of learning objectives to be achieved and behaviour changes expected;
3. any necessary actions, procedures, or modifications required to the clinical practicum, and
4. a time schedule and procedures for evaluating the outcome of the plan.

The CCE will document the plan and provide a copy to the student and the clinical educator.

Note: In extreme circumstances, a placement may be discontinued with the knowledge and approval of the Chair of the Department of Speech-Language Pathology.
Step Three: On-going Support and final grading.
The CCE will also assist the student and the CE in implementing the plan and in evaluating its success on an on-going basis.

If a student achieves below B- in a Clinical Course
If the student does not meet the learning objectives outlined in such a plan, a grade of failure (FZ) will be assigned for the practicum course by the Course Instructor/Coordinator of Clinical Education. This grade is the equivalent of a failure in an academic course and is subject to the regulations and appeal procedures described in the SGS Calendar and the Student Handbook under section 2.1.3.

Note: If a student fails a placement, he or she may choose to appeal the grade, in which case the CE may be called upon to personally offer evidence in support of the assessment provided to the university. It is advisable to keep a dated written record of meetings with students at risk of failure.
Evaluation of Clinical Faculty Teaching

At the end of the placement, each student will provide feedback about his or her clinical education experience, addressing the following topic areas using a rating scale as indicated below. Areas of teaching not addressed in the placement are left blank. After 3 or more evaluations are gathered, the results are compiled into a report and sent to the participating clinical educator. This is done to attempt to preserve some degree of anonymity, as well as encourage honest feedback for the university and CEs, who are encouraged to contact us in the meanwhile for support and ideas as they develop their clinical education skills!

1. The first question asks that the student indicate the amount of contact they had with the clinical faculty member (1 = poor, 2 = Fair and 3 = Good)

For Items 2 - 19 the following rating scale is used 1 = Poor, needs much attention, 2 = Fair, needs some attention, 3 = Good, satisfactory, 4 = Very good, consistently better than average, 5 = Excellent, exemplary teaching

**General Evaluation:** The students are asked based on all of their experiences with the clinician to provide their view of the clinician’s performance using the above rating scale

2. Established clear expectations.
3. Responsive to your learning style.
4. Incorporated your learning agenda and objectives.
5. Was readily accessible, given workplace limitations.
6. Demonstrated enthusiasm for teaching.
7. Demonstrated a caring attitude for clients and families.
8. Demonstrated sensitivity to the needs of students and staff.
9. Took time for questions and discussion.
10. Asked questions that stimulated problem solving.
11. Answered questions clearly.
12. Explained her/his rationale for actions and decisions.
13. Acknowledged when she/he did not know information and suggested alternative sources to obtain information.
14. Maintained an atmosphere that encouraged differing points of view (i.e., open to ideas, suggestions and constructive feedback).
15. Provided regular, specific, constructive feedback.
17. Shared her/his relevant knowledge and experience.
18. Was an effective role model.
19. Overall, I would rate this experience as …..

**Evaluation of Quality of Teaching:** The students are asked to provide their view of the clinician’s quality of teaching in the following content areas. If the content area was not dealt with an N/A should appear on the clinician’s report

20. Assessment.
22. Developing and Planning.
23. Intervention.
24. Counselling and Interviewing.
25. Evaluation and Problem-Solving.
27. Administration.
29. Family and Community Issues.
30. Research in Speech-Language Pathology and/or Audiology.

Students may also make additional comments or suggestions.
Guidelines, Policies and Procedures

Recording Clinical Hours
Proof of completion of a minimum of 350 hours experience is required for registration with SAC and/or provincial regulatory bodies and professional associations in Canada, as well as for international regulatory agencies in Australia, the United Kingdom, and the United States. The student is required to keep accurate records of clinical hours as per university guidelines, and also be aware of requirements of the regulatory body from the area where they plan to work and keep records accordingly.

Students are strongly encouraged to also separately track and maintain records of Total Clock Hours, Numbers of Clock Hours in (Direct Client) Contact, Number of Clock Hours in (Observation) and Number of Hours in (Other-Indirect Service) and have your CE sign off on these for each placement.

Over the course of the two year MHSc program students will engage in clinical activities in a variety of disorder areas that will be counted as clinical hours. This will primarily occur during clinical placements, however all students will also accrue hours during academic course work. The academic hours are tracked by the student independently of the hours obtained on clinical placements.

The Year 2 reps will also track and compile a list of clinical hours obtained in academic courses at the end of the year (prior to Unit 5 in year 1 and prior to Unit 9 in year 2) which the coordinators of clinical education will approve. Students will use this list to confirm that the hours they have reported have been approved and adjust as necessary.

In each clinical placement the student will complete forms provided by the University to show the clinical hours obtained at each site. This form is to be signed by a Clinical Educator. At the end of the two year program, the student will complete a form to record clinical hours obtained during academic course work and a final hours calculation form with the totals of all of the hours accrued in the program. This final document can then be used for post program registration/application purposes as arranged by the administrative assistant to clinical education and the student.

General Guidelines Concerning Clinical Activities:
In clinical practicum courses, students will be involved in various clinical activities as appropriate to their level of experience and the clinical setting. The following definitions of clinical activities are based on the current SAC (formerly CASLPA) guidelines for clinical hours and have been modified to reflect the expectations of the program.

Student clinicians may obtain supervised clinical experience working on their own (solo), or working with other professionals and/or student clinicians (shared). Solo versus shared participation is not distinguished in the accumulation of clock hours. However, it is assumed that the majority of clinical experiences are obtained by students working independently under supervision.

I. Clinical Readiness Activities
   a) Review of client files.
   b) Observation - Student observes clinical educator or other speech-language pathologist, audiologist or other qualified professional, as appropriate, carry out clinical sessions with client(s). The clinical educator will expect the student to: write brief observation notes and/or record data concerning the client's communication behaviours and the techniques used by the clinical educator when interviewing, assessing, treating, or counselling clients and their families; contribute relevant comments and questions to discussion with the clinical educator following observation.

II. Clinical Experience
(Hours: Minimum of 350 total; of those minimum of 300 in A & B; maximum of 50 hours in C)
   (a) Client Specific Service
      1. Screening, Identification, Assessment
      2. Intervention, Therapy, Management
      3. Interviewing
      4. Counselling
(b) Client Related Service

1. Case Conference, Rounds, Team Meetings
2. Consultation with other professionals, support personnel
3. Clinical Educator Discussion (client related)

(c) Clinical/Professional Activities

1. Simulated Clinical Activities
2. Promotion
3. Presentations e.g., workshops, in-services
4. Interprofessional Activities
5. Program Development
6. Planning / Analysis
7. Other

III. Other Clinical Practice Activities

a) Planning and Analysis Activities - Student engages in independent planning for the assessment and/or treatment of a client and/or student analyses information obtained during such activities.

b) Oral and Written Reporting and Record-Keeping - Student composes, produces, and

c) Corrects written reports of student-provided clinical services and maintains clinical records such as file notes and institutional statistics.


e) Clinical Education Conferencing - Student engages in student-focused discussion with

f) Clinical educator pertaining to planning and execution of the clinical teaching process such as contracting, scheduling, performance evaluation, and orientation.

IV. Related Activities

a) Orientation to Facility.

b) Enduring Education activities, e.g., rounds, in-service training sessions, conferences. (c) Professional Activities, e.g., department meetings, public relations.’

c) Presentations.
For General Guidelines Appendix A from Speech-Language & Audiology Canada (SAC)
(expanded information regarding SAC Clinical Hours Requirements for Certification)

See SAC Description of Clinical Hours Requirements E1.1

Tips for Counting VOICE and FLUENCY Hours (U of T Department of Speech-Language Pathology)

These tips will help students to accurately capture minimum required clinical hours under the appropriate categories for voice and fluency.

In each placement, think broadly to try to accurately capture any and all voice and fluency hours possible. Those students who receive placement assignments focusing on fluency should have no problems obtaining SAC/CASLPO targeted hours for fluency. It may also be possible to get some voice hours. While in a fluency placement, it is important that all the voice hours are captured that are possible. For example, if teaching EASY ONSET is a goal of intervention, then designate part of a session as VOICE hours. Count in 15 minute units.

A one hour session might be...

- .75 fluency (stretched syllables, counselling)
- .25 voice (breathy/easy onsets)

More voice hours may be captured when providing service to those with motor speech disorders if you target respiration/posture, phonation or intonation in any way.

Students who receive placement assignments focusing on voice should have no problems obtaining your SAC/CASLPO targeted hours for voice. While in a voice placement, obtaining fluency time units may not be possible. However, in other placements, students can capture fluency hours in a variety of ways. For example, when training control of prosody or pacing in motor speech disorders; students can count a portion of a session (perhaps .25 hours) as FLUENCY hours. At some sites that service a general caseload, it may be possible to request a fluency client. Students are asked to contact the Coordinators of Clinical Education with their questions or concerns about obtaining the required hours.

Summary of Clinical Practice Hours Form

A student will complete this form once for each clinical placement to track their hours for SAC/CASLPO. It is critical that students complete this form in its entirety for each placement with careful attention to detail. This will support the student to accurately compile total clinical hours accrued at the end of the professional program for submission to professional and regulatory agencies. The clinical educator signs this form.

Summary of Clinical Practice Hours Appendix E1.2

Reporting total hours to professional and regulatory agencies

At the end of the final placement, students will be guided to complete a summary report of all clinical hours accrued throughout their M.H.Sc. program. This will include some clinical hours completed during academic coursework in addition to all clinical hours accrued during clinical placements.
Embedded Placement Activities

Clinical learning experiences which are embedded into many of the clinical placements include Teaching Clinics, Guided Observations, Interprofessional Education activities, and Research-to-Practice assignments.

Teaching Clinics

In each 8 or 10 week placement, students attend the university for three full days of learning designed to support the development of clinical reasoning and self-assessment skills pertaining to their placement experience.

For the morning session, groups of four or five students are assigned to a facilitator (SLP clinicians from our clinical community). The students each present a clinical scenario for group discussion and prepare learning questions focused on clinical skills applied or needing development. They will consider and discuss confirming and developmental aspects of the experience with their peers and the clinical educator facilitator.

Facilitators come from several areas of the community: Private Practice clinicians who are unable to take a student full time but who want to participate in clinical education; status-only clinicians as part of their teaching responsibilities; returning clinicians who enjoy this aspect of teaching and new SLPs as an introduction to clinical education before taking a student for a clinical placement.

Agenda

Morning Session (9:00 – 12:00)
Small Group Reflective Teaching Clinic: Individual case presentations with discussion and feedback.

Afternoon Education Session: The afternoon content is tailored to the particular Unit.

Alternative Assignments

Teaching Clinics are mandatory, however students who are participating in placements at a distance from the university or who are unable to attend Teaching Clinics due to extraordinary circumstances (such as illness) are required to complete an alternative assignment, which can be found on the departmental course website.

Where possible, the university will arrange for students in distance placements to participate in Teaching Clinics, or a portion thereof, using video-conferencing or web-based communications technology. Students who are able to attend the morning session of the teaching clinic via the internet are only required to complete the afternoon assignment.

Teaching Clinic Format Appendix D1.1
Release of Video or Audio Recordings for Teaching Purposes Appendix D1.2
Guided Observations
Unit 3 Guided Observations – Students can use this form to gather observational information for Minimum Expectation #1 - Guided Observation. Please note that for Unit 3, use of the first 2 pages of this form is REQUIRED. Use of pages 3-8 is optional.

The expectation in Unit 7 is that the student will provide evidence of guided observations using their notes as indicated in the course outline. The forms below are provided as a reminder of forms students have used in the past. Students are to use judgment as to the suitability of these forms. Students can use these as a resource to plan questions that will guide observations.

Guided Observation Form - Child Appendix D2.0
Guided Observation Form - Adult Appendix D2.1

Interprofessional Education
What is Interprofessional Education?
Interprofessional education (IPE) for students occurs when individuals from at least 2 different roles or professions learn about, from and with each other to collaborate effectively as team members in working towards best outcomes.

What is an interprofessional education activity?
Consider using this checklist to support students’ involvement in clinical IPE activities.

1. Are 2 or more professions involved?
2. Does significant interactivity between participants occur?
3. Are there opportunities to learn about, from and with one another?
4. Are interprofessional teaching/learning moments addressed? (e.g. Is learning about how team members work together discussed?)

What does the University of Toronto IPE curriculum mean for students in clinical settings?
As part of the U of T IPE curriculum, students are expected to address competencies for IPE through participating in specific learning activities in clinical settings. Currently, this includes a structured (student team) IPE placement or participation in specific flexible activities.

In Unit 7 Flexible Interprofessional activities have been built in to the placement unit. The following documents describe the flexible IPE activities required in Unit 7.

Activity 1 Appendix D3.1
Activity 2 Appendix D3.2
Activity 3 Appendix D3.3
Placement Policies

Health Policies

Health Requirements and Proof of Immunization

Students entering the M.H.Sc. program are expected to be in a state of health that allows them to participate fully in academic and clinical programs, and pose no risk to themselves or others. After admission, but prior to registration within the program, students must submit to the Administrative Assistant of Clinical Education medical certification stating that they have been immunized against polio, diphtheria, tetanus, rubella, measles, mumps, chicken pox, and hepatitis B, and are free of tuberculosis.

The Health Form is collected by the Departmental Office in order for the University to establish that each student has fulfilled the University’s requirements as well as the standards set forward by the Public Hospitals Act, Section 4.2, Ontario Regulation. The forms are not collected for the purposes of storing for student use. Students must make a copy of the completed health form and supporting documentation BEFORE submitting them to the Office, as students will be required to provide the health form to placement sites multiple times throughout the program. There is an administrative fee for obtaining a copy of the record once it has been submitted to the University.

The Ministry of Health and Long Term Care strongly recommend the influenza vaccine (flu shot) and the H1N1 vaccine. In addition, many clinical facilities require all staff and students to receive the influenza vaccine. If there is an outbreak and a student is not vaccinated, they may be: redeployed by the site or when appropriate dismissed from the clinical site for the safety of the student and patients. It is the policy of some sites to require students who have not had the influenza vaccine to wear a mask while on placement, regardless of an outbreak.

It is the responsibility of each clinical placement site to ensure that a student’s immunization status meets site-specific requirements. Students are responsible for following directions particular to the placement site.

Failure to fulfill any of the immunization requirements as set out by the placement site could result in the student being suspended from participating in clinical placements.

Instruction Form Appendix F1.1
Year 1 Health Form Appendix F1.2
Year 2 Health Form Appendix F1.3

Illness or Absence During Clinical Placements

Attendance obligations are considered equivalent to obligations to an employer. Additionally, the total number of scheduled hours/days at clinical placements is considered to be a vital component of the M.H.Sc. program and represents the minimum number of supervised hours/days needed for students to achieve competent professional skills.

In some circumstances (e.g., illness, bereavement, religious holidays, medical appointments) a student must reasonably be absent from placement. In these cases:

* Students are responsible for informing their Clinical Educator (CE) and Coordinator of Clinical Education (CCE) of their absence and the reason for absence by 9:00 am that day, or as soon as is practically possible.
* Students requiring an absence for religious reasons, for appointments that cannot be rescheduled, or for other special circumstances must submit a request in writing to the Coordinator of Clinical Education.
* Absence to attend a continuing education event is not normally acceptable, unless it is directly related to the clinical learning goals of the placement; students must apply to the CCE for approval in advance.
* All absences from placement are tracked on the mid-term and final evaluation forms.
* Every effort must be made to make up all missed placement days.
* A student may arrange to make up lost time outside of designated clinical hours only with the prior approval of the Course Instructor / Coordinator of Clinical Education.
In the event that absences exceed 5% of the total number of placement days, an approximately equivalent number of days will be added to the end of the placement. Five percent means:

- Unit 3: 2 days
- Unit 5: 1 day
- Unit 7: 2 days
- Unit 9: 3 days

* A student may not miss more than 5 days of clinical placement cumulatively across the entire program.
* If it is not possible to arrange make up time by extending the placement, the Coordinator of Clinical Education will arrange a supplemental placement. The duration of the supplemental placement will normally be equivalent to the length of the absence, and will include all days in excess of 5% of days missed at a minimum, regardless of whether a student has completed the required SAC hours and course minimum expectations.
* When a supplemental placement is required, every effort will be made to schedule it within the grading period as determined by the School of Graduate Studies. Should this not be possible, the student will apply to the Graduate Coordinator for an extension to complete the supplemental placement. If the extension goes into another term, tuition fees may apply.
* The supplemental placement must be completed within the extension period granted. A student cannot apply for more than one extension.
* Supplemental placements will not occur during academic units.

**Inclement Weather**
While on placement, students are asked to adhere to the policies of the site and their supervising CE’s regarding absence due to inclement weather.

**CPR certification**
Department of Speech-Language Pathology students are not required to provide a copy of a valid certificate in CPR at the Basic Rescuer (C) level. This level includes one-person and two-person CPR with infants, children and adults. However please be prepared that some placement sites may require certification. The student is responsible for the expense of these courses.

Placement sites accept CPR certification from most agencies in Canada. Some of the most popular courses among students are provided by the following agencies:

- The Canadian Red Cross: [http://www.redcross.ca](http://www.redcross.ca)
- Heart and Stroke Foundation: [http://www.heartandstroke.ca](http://www.heartandstroke.ca)
- Lifesaving Society: [http://www.lifesaving.ca](http://www.lifesaving.ca)
- St. John’s Ambulance: [http://www.sja.ca](http://www.sja.ca)

**Mask Fit Testing**
Healthcare providers adopt infection control procedures including the wearing of personal protective equipment. One of the key pieces of personal protective equipment is a properly fit tested mask. The Ministry of Health has developed directives for health care professionals to wear an approved respirator/mask when droplet protection (as in the cases of SARS and H1N1) is required. In order to protect the health and safety of health care learners, the use of respirators/masks may be required if there is evidence of potential exposure to airborne infectious agents.

Dependent upon the nature of the experiential rotation, as determined by the Program/Faculty, learners may be mask fit tested prior to the start of the experiential rotation.

Fit test data must be updated every 18 months – 2 years or when facial characteristics change due to weight gain/loss or facial trauma. For an adequate mask-to-face seal learners must be clean shaven at the time of the mask fitting. Accommodation requests will be considered on a case-by-case basis.
All Year 1 students will receive a memorandum from the Rehabilitation Sciences Sector (RSS) office in the fall with notification regarding the date, time and room number of an education session and mask fit testing at 500 University Avenue. In this session, students will receive documents regarding the policies and procedures for completing both.

The fee for mask fit testing is included in the student’s ancillary tuition fees.

The RSS office maintains records of the mask fit test for all RSS students. In the event a student requires a replacement card, they can contact the RSS office at rehabsector.reception@utoronto.ca.

**Basic Occupational Health & Safety Awareness Training**

All students must take "Basic Occupational Health and Safety Awareness Training" prior to attending their first placement. The tutorial will only take a few minutes. Once you complete the tutorial you will receive a confirmation which you will bring with you on the first day of all of your placements, along with your other documentation (health forms, mask fit, flu etc.). To meet the requirements of this regulation, the Office of Environmental Health & Safety has developed a Basic Health & Safety Awareness Training Program.

To complete the training:

1) Go to portal [https://portal.utoronto.ca/webapps/portal/frameset.jsp](https://portal.utoronto.ca/webapps/portal/frameset.jsp)
2) Under the My Organizations Plus section you should now see a link to Basic Health and Safety Awareness Program

**Workplace Hazardous Materials Information System**

Workplace Hazardous Materials Information System (WHMIS) is a comprehensive national system for safe management of hazardous chemicals which is legislated by both the federal and provincial jurisdictions.

The ultimate goal is to create a safer workplace by providing workers with the knowledge and tools to enable them to work safely. Students will be introduced to WHMIS prior to fieldwork placement in addition to being oriented to site-specific WHMIS procedures and resources while on placement. Students are required to complete the following On-line tutorial prior to the start of their first placement: Workplace Hazardous Materials Information System available at [http://www.ehs.utoronto.ca/Resources/whmis.htm#INTRO](http://www.ehs.utoronto.ca/Resources/whmis.htm#INTRO).

**Police Record Check/ Criminal Reference Check**

Many speech-language pathology students will work directly with, or in close proximity to children or vulnerable persons during their placements or clinical training. To protect these groups and maintain their safety, clinical sites may require M.H.Sc. students to obtain a Police Record Check (sometimes referred to as a Vulnerable Sector Screening). Police Record Checks (PRCs) are more comprehensive than “Criminal Record Checks” and “clearance letters”.

In cases where a student is unable to attend or to continue with a practicum/clinical experience because of issues related to his or her Police Record Check:

(i) The academic program will make reasonable attempts to assist the student in securing another practicum/clinical experience for the student who is trying to fulfill these degree requirements, but may not be able to do so and is not required to do so;

(ii) Neither the academic program nor the University of Toronto is required to accept an alternative practicum/clinical experience proposed by the student.

**All Year 1 M.H.Sc. students** are strongly encouraged to undergo a Vulnerable Sector Screening - Police Record Check **prior to the winter break**. Students are cautioned that most clinical sites in Year 1 will require PRCs for clinical placements (e.g., at school boards and in pre-school settings).

Note: Please note that the need for a PRC is between the student and the practicum/clinical placement. Students DO NOT hand in PRC results to the department. Students are asked to keep copies of the record check results and have them available in the
event a clinical site requires the results.

**Year 2 M.H.Sc students** are cautioned that there may be a possibility that they will be required to obtain a PRC by their assigned placement site. Please carefully review the placement offer description for related instructions and, if necessary, contact the placement site coordinator about this matter for clarification as soon as confirmation of a placement assignment is received.

**Metro Toronto Residents**

If the postal code of your residence begins with "M" firstly, go to the Metro Toronto Website, [http://www.torontopolice.on.ca/prcp/](http://www.torontopolice.on.ca/prcp/) and read the “Information About The Vulnerable Sector Screening - Police Reference Check Program For Individuals Seeking Employment Or Volunteer Opportunities Through Certain Agencies” section. Then, you must obtain a "Consent to Disclosure of Personal Information" form from the departments Business Officer, Mark Melchior in Room 1056 or from the Administrative Assistant for Clinical Education, Kristina Smith in Room 1052.

Once complete, the student must submit the form to the Toronto Police Service Headquarters located at 40 College Street, Toronto. Please note that a fee plus applicable taxes apply. For more information please see the Metro Toronto Website: [http://www.torontopolice.on.ca/prcp/](http://www.torontopolice.on.ca/prcp/)

**Residents in Other Areas**

Residents in other areas please consult your local police department in September to determine what is involved in obtaining a police record check and complete as soon as possible. If you are unable to complete this on your own let U of T know ASAP.

**Privacy and Paperwork Retention**

Students and clinical educators are expected to review and adhere to all personal information privacy standards and practices as outlined by FIPPA and PHIPPA. For further information, the Information and Privacy Commissioner of Ontario website can be found at [https://www.ipc.on.ca](https://www.ipc.on.ca). The follow guidelines are suggested to assist with ensuring privacy is maintained in an academic and clinical setting for students.

**General Privacy Guidelines**

To ensure privacy with documents related to clinical placement and site visits during academic terms, students must:

- Keep all hand-written notes and documentation in a secure (locked) location;
- Remove all identifying information from documents prior to leaving clinical sites and
- Do not talk about site visits, clients or other personal information in public locations.

To ensure privacy with video and audio recordings using tablets and phones, students must:

- Obtain written consent prior to ANY recording (it is the responsibility of the student to retain the original consent form in a secure location);
- Safeguard all devices with a password;
- As soon as possible after obtaining the recording, upload the file to MY MEDIA, if this is not possible, upload to an encrypted USB stick and store in a secure, locked location;
- Delete all files from the device and clear from trash
- Share files only as consent permits and delete as per consent.

To ensure privacy with documents related to teaching clinics, minimum expectations evidence and portfolios, students must:

- Remove identifying information from all materials (any notes or information prepared prior to the teaching clinic should be stored either in a secure, locked location when not in the student’s immediate possession and must be deleted/shredded IMMEDIATELY after the clinic);
- Return all documents to the student presenter that are shared with the group during teaching clinic (the student presenter is responsible for shredding these documents IMMEDIATELY after the teaching clinic);
- Keep consents for video/audio recording in your possession and store them in a secure, locked location
- Keep a copy of the consent for the site’s records, in some cases; this may be kept in the client’s file as per the policies of the site.
*Privacy E - Learning Module*
Prior to Unit 3, students are required to complete the Privacy Module for U of T Faculty of Medicine Learners e-learning module. Students will complete module and then submit a copy of the certificate to the Unit 3 course instructor as part of their minimum expectations [http://www.uhn.ca/corporate/For_Staff/Privacy_eLearning](http://www.uhn.ca/corporate/For_Staff/Privacy_eLearning) (if a login window pops up click cancel).

*Social Media E- Learning Module*
Prior to Unit 3, students are required to complete the CASLPO Pause Before You Post: Social Media Awareness for Regulated Healthcare Professionals e-learning module that can be found at [http://www.caslpo.com/members/resources/learning-tools/elearning-modules](http://www.caslpo.com/members/resources/learning-tools/elearning-modules). Students will complete the quiz, scenarios and then submit a copy of the certificate to the Unit 3 course instructor as part of their minimum expectations.

*If students are unable to complete either of the above modules due to technical difficulties they are asked to contact the Unit 3 course instructor ASAP.*

**Use of Social Insurance Number**
Some students may have placements where videofluorosopic swallow studies are performed. In order to monitor potential radiation exposure, the placement site will provide dosimeters to students for the duration of the placement. In this case, students will be asked to provide their Social Insurance Numbers at the placement site to register with the National Dose Registry (NDR) and obtain dosimeters.

**Student Identification Badges**
Students are issued id badges with their pictures in the first year of the program. Students are required to wear the identification badge issued by the University at all times while at a placement site for a clinical placement site. In the event that a badge is lost, the student is to contact the Business Officer (Mark Melchior in Room 1056); in the Department of Speech Language Pathology at the University of Toronto for a replacement.

**Insurance**

The two Rehab Sector placement site declarations of understanding (WSIB & Private Insurance) are now retired. Information with regards to WSIB/Private Insurance coverage can be found in the agreements between the School of Governing Council of the University of Toronto and the placement site.

Students sign a declaration of understanding once in the two years of the program which is maintained in their departmental file.

**In The Event of an Accident or Injury**
In the event of an accident or injury, ensure that first aid is given immediately, and that transportation is provided to a hospital, doctor’s office, or the student’s home if necessary.

Sites complete the U of T Accident Report and return to the university **within 48 hours of the incident.**

**If a Student Must Make a Claim:**
The Ministry of Training, Colleges and Universities ensures that students on work placements receive WSIB for placement employers who have WSIB coverage and private insurance for employers who are not covered by WSIB for injuries or disease incurred while fulfilling the requirements of their placement.

If a student must make a claim complete the MTCU – Postsecondary Student Unpaid Work Placement Workplace Insurance Claim Form (Appendix E.1) and contact U of T for further instruction.
International Placement Opportunities

Criteria and Planning Steps for International Placements

Process and Timeline

The following process and timelines will be utilized for determining a student’s eligibility for international clinical placements.

Late September/Early October – Initial Meeting

The Director of the International Centre for Disability and Rehabilitation (ICDR) and the Coordinator of Clinical Education, Department of Speech-Language Pathology will meet with all MHSc students interested in doing an international clinical placement to discuss opportunities, student criteria and process, and to answer any questions.

Late October / Early November – Application Deadline

MHSc students will send an email to notify the Coordinator of Clinical Education, Department of Speech-Language Pathology, of their wish to be considered for an international placement.

Required supporting documentation:

Curriculum Vitae
Personal Statement - to include information on why they are interested in having the placement, where they would prefer to go, their life and travel experiences that are relevant and their expectations for the placement (max two pages, must be double spaced).

Late November – Interviews

Students will be interviewed by a committee consisting of the Director of the International Centre for Disability and Rehabilitation, the Coordinator of Clinical Education, Department of Speech-Language Pathology and a speech-language pathology graduate who has previously completed an international clinical placement.

The interview will be approximately 20 minutes long and will consist of questions relevant to international placements. Candidates will be assessed using a 7-point Likert scale.

Criteria:

- At least B+ performance on previous clinical placements (quantitative and qualitative assessment)
- At least B+ performance on previous academic coursework
- High level of maturity as assessed by interview and observed throughout the professional degree program
- Appropriate personal characteristics, including assertiveness, confidence, cultural sensitivity, preparedness, etc.
- Previous experience with international travel
- Dedicated attendance/involvement in ICDR activities such as the Speaker Series, biannual symposium and working groups
- Good health
- Placement opportunities provide a match between hours needed (overall and specific categories) and those that can be provided

December – Notification

Students will be notified of their recommendation for a potential international clinical placement. It should be noted that even though a student is recommended, this is not a guarantee that an international placement will be available.

December – June

Students will be notified of their placement match as soon as possible.
Placement Preparation

- Students will participate in the Safety Abroad program in the Faculty of Medicine [see MHSc student handbook for more information](#).
- Students will have one group and one individual meeting with the Coordinator of Clinical Education and/or the Director of ICDR to discuss cultural and travel issues and questions.

During Placement

* Students will communicate via email with the Coordinator of Clinical Education on a routine basis
* (frequency to be determined prior to departure)
* Where possible, web-based technology will be utilized to permit the student to participate in Teaching Clinics (procedures to be determined prior to departure).
* For those portions of Teaching Clinics the student is unable to participate in, alternate assignments will be completed (to be determined prior to departure).

Post-Placement

Students who complete an international placement will be required to fulfill the following additional minimum expectations:

1. A project, as determined jointly by the clinical educator(s) and student(s), to focus on giving a useful resource to the site and staff;
2. A written report of their experience – maximum 3 pages (must be double spaced);
3. Recommendations for future clinical placements at that site;
4. Students may also be asked to make a verbal presentation of their experience to a group of students and/or faculty, and/or to be involved in the process of selecting future students for potential international clinical placements.

It is the intention of this process to ensure that student candidates have the knowledge, skills, attitudes and behaviours, along with the appropriate supports necessary to participate and be successful in an international clinical placement.

Requests from other Programs

The department receives many requests for placements in the Toronto area from programs across Canada and the United States, as well as international programs.

As a service to the community, the Coordinators of Clinical Education may arrange placements for students enrolled in programs of speech-language pathology that offer recognized degrees for CASLPO registration and/or SAC membership.

Placement requests are considered using the following order of priority:

1. Students in Ontario programs;
2. Other students in Canadian programs;
3. Canadian students in non-Canadian programs.

Note: A charge for this service may be levied.
Clinical Placement Expense Fund

Some discretionary funding has been received from the Ministry of Training for Colleges and Universities to support the expansion of clinical education activities.

Students who experience **significant financial hardship** as a result of a placement assignment may be eligible for some financial reimbursement of placement-related expenses. Funding is **limited**; therefore expenses can only be **partially reimbursed**. Please note that the amount of reimbursement provided to each eligible applicant will depend upon the total number of requests made, and will be proportional to the amount of expenses incurred.

**International Placements**
Recipients of the Chris Gandy Award are **not** eligible for the Clinical Placement Expense Fund for an international placement.

**Northern Ontario School of Medicine (NOSM)**
NOSM offers a limited number of clinical placements to the University of Toronto program each year, for which the student is funded for travel and accommodation. All successful student applicants **must accept** the fully funded placement assigned to them. Where additional unfunded placements can be obtained for remaining student applicants at the discretion of the NOSM coordinator, these students can apply for funding support from the Clinical Placement Bursary program in advance of accepting a placement offer. If sufficient funding cannot be provided which will enable the student to attend the placement, the placement offer can be declined by the student.

**Eligible Expenses:**
*Only amounts over $300 will be considered.*

1. **Accommodation:**
   For any placements which require accommodation related expense to the student, students may apply for partial reimbursement, however student must prove need and obtain approval from the U of T academic CCE prior to the start date. Post placement applications will not be considered.

2. **Travel:**
   a) For any placements (in or out-of-catchment) which require significant travel expense (e.g., car rental necessary) related to placement activities (e.g., car is required to travel between multiple work locations).
      - Students may submit a reimbursement claim for a car rental amount **only** if a car was required for the placement.
      - Students may submit a reimbursement claim for mileage only if a car was required for the placement. Please note that mileage covers all automobile operating costs, including gasoline, insurance, repairs and maintenance.
      - Travel between the student’s home and placement site **will not** be considered for the expense fund.
      - Students who claim mileage must submit a travel log (Appendix G1.2).
      - Reimbursement claims for travel will not be considered if there is a reasonable alternative provided through public transportation or by the site (e.g., shuttle bus).

   b) Expenses for travel to/from Toronto to a placement region at a distance from the university (e.g., ISTAR, Nunavut, India) will be considered in such cases that the clinical site is a long-standing partner in clinical education and where no related funding is already in place to support the identified placement. In the case of a new clinical partner, the clinical site will offer a clinical learning experience that aligns with the mission of the International Centre for Disability and Rehabilitation (ICDR). The student’s application must include the signature of the academic CCE in support of the application to be eligible.

**Please note:**
* Eligible expenses will only be partially covered
* Funding is limited
* Supporting receipts are required

**Application Deadlines:**
Students must complete and submit an Expense Report (G1.1), supporting receipts and/or a travel log (Appendix G1.2) in an envelope to the Administrative Assistant to Clinical Education. The deadline for reimbursement requests is September 15th of the placement year, with supporting receipts. Students must complete a separate Expense Report for each reimbursement request. All applications are reviewed once a year (typically in the fall) by the clinical placement expense fund committee.

Year 2 applicants should provide post-graduation address information or be prepared to monitor their utoronto email address in the fall.

**Instructions:**
See above for eligible expenses and then follow these instructions:

**Accommodation**
* Students requesting accommodation reimbursement complete G1.1 and submit with rental receipts.

**Travel**
* Students requesting travel expense reimbursement of airfare must complete G1.1 and submit with boarding pass.
* Students requesting travel expense involving train fare, bus fare or car rental must complete G1.1 and submit with receipts.
* Students requesting travel expense for mileage must complete G1.1 and submit with G1.2.

*Clinical Placement Expense Fund Expense Report Appendix G1.1*
*Travel Log Appendix G1.2*
**Additional Student Resources**

**Blackboard (Portal)**
As with academic courses, Blackboard is used on Portal for course management for clinical placements and related communication with students. On Blackboard, students can access resource materials, links to On-line resources, information about Teaching Clinics, and other material that the course instructor may post from time to time.

Students are responsible for checking Blackboard on a regular basis.

**MHSc Student Handbook**
See the “Student” section of the SLP Website

**Photocopying**
The Rehabilitation Sciences Sector provides access to all rehab students to a photocopier in the computer lab located on the 4th floor in room 444.

Students have 24/7 access to the photocopier. Students can also top up their T-Card in the student lounge.

To make copies, you must swipe your T-Card (also known as U of T library Card). The rate will be 8 cents per copy. Please visit [http://www.utoronto.ca/tcard](http://www.utoronto.ca/tcard) for more information on how to top up your T-Card.

If you have any questions about the photocopier or problems with the photocopier, please contact Sector Receptionist at 416-946-8554 or stop by room 160.

Alternatively students can use any of a number of photocopying centers located in the area. All clinical education Items are to be photocopied prior to their submission to the department. The department does not provide photocopying services to students.

**Clinical Resource and Teaching Laboratory**
The Clinic Resource Teaching Lab (CRTL) is located in Room 414 and is a group work / departmental study room.

**Case Study Rooms**
Case Study Rooms are located on the second floor. Included are 222, 224, 238, 240, 251, 255.
The primary purpose for these rooms is for teaching and clinical teaching; however students may use these rooms for quiet study when they are not being used for teaching purposes.

**Clinical Resources and Tests**
Clinical Resources and tests are available for students to use for teaching and learning purposes. To access and/or return these materials students must be in touch with the student rep assigned to their year.
Contact Information

Placement Administration:
Consult the Administrative Assistant of Clinical Education for items pertaining to administration of placement paperwork, Health Forms, Police Record Check, when and how to hand things in etc.

Kristina Smith
(416) 978 – 6882, slp.clinicalaffairs@utoronto.ca
Office Hours: Typically 9am - 5pm September – June; 9am - 4:30pm July and August
Not available for clinical education matters on Tuesday afternoons.

Coordinators of Clinical Education, Instructors:
Consult the course instructor on items pertaining to; academic issues as they relate to clinical placement courses, concerns regarding how the placement is going, illness or absence reporting, concerns in relation to calculating hours etc.

Units 3 and 5:
Jennifer Wadds
(416) 978 - 6332, jennifer.wadds@utoronto.ca

Units 7 and Unit 9
Susan Wagner
(416) 978 -5929, susan.wagner@utoronto.ca